

# Insurance Company Claims Filing Telephone Numbers

## Find Your Insurance Company

Policyholders with questions regarding their coverage for damage caused by a disaster should call the number provided on their policies or contact their insurance agent. Those policyholders unable to get to their policies can contact special toll-free numbers set up by insurance companies.

Keep in mind that due to high call volume in the wake of a disaster, it may take some time to get through on some numbers—please be patient.

Flood insurance policyholders who don't know who their insurer or administrator is can contact the National Flood Insurance Program (888-379-9531). The only information required is your name, the state where you live and your zip code.

Here is a list of claim contact numbers:

## A

AAA Insurance (Auto Club Family Insurance Company) 800-222-7623 ext. 5000  
Acadia Insurance Company 800-444-0049, ext. 2600  
Acadian Managers 888-796-6571 opt 3  
ACE Private Risk Services 800-945-7461  
ACE USA Clients receive individual 800 numbers or call 800 945-7461 (ACE USA/ACE Recreational Marine claims); 800 234-7354 (Disaster Mortgage Protection claims)  
Access Home Insurance 888-671-2442  
Acuity 800-242-7666  
AGCS Marine 800-558-1606  
Alabama Department of Insurance 334-269-3550  
Alabama Municipal Insurance Corporation 866-239-AMIC  
Alfa Insurance Group 888-964-2532  
Allied Insurance 800-421-3535  
Allied Trust Insurance 844-200-2842 opt 4  
Allmerica 800-628-0250  
Allstate 800-54-STORM (800-547-8676)  
Allstate Floridian Insurance Company 800-54-STORM (800-547-8676)  
AmCap Insurance 833-652-5246 [claims@amcapins.com](mailto:claims@amcapins.com)  
America First Insurance 877-263-7890  
America's Health Insurance Plans (AHIP) 800-644-1818  
American Bankers Insurance Company 800-245-1505  
American Family Insurance 1-800-MY-AMFAM  
American Federation Insurance Company 800-527-3907  
American General Property Insurance Company of Florida 800-321-2452  
American International Group, Inc. (AIG) 877-244-0304  
American National Property & Casualty Company & Affiliates 800-333-2860  
American Reliable Insurance Company 800-245-1505  
American Security Insurance Company 800-326-2845  
American Skyline Insurance Company 888-298-5224

American States Insurance Company 888-557-5010  
American Strategic Insurance 866-ASI-LOSS (274-5677)  
American Superior Insurance 954-577-2202  
Americas Insurance Co 800-742-3109  
Arch Insurance 800-817-3252  
Argus Fire & Casualty 866-291-4609  
Armed Forces Insurance Exchange 800-828-7736  
Atlantic Mutual Insurance Company (New York Liquidation Bureau) 212-341-6814  
Atlantic Preferred Insurance Company 800-673-4952  
Auto Club Family Insurance Company (ACFIC) 800-222-7623 ext. 5000  
Auto-Owners Insurance Group 888-252-4626  
Avemco Insurance Company 800-874-9124  
AXA Re Property and Casualty 800-216-3711

## B

Bankers Insurance Company 800-765-9700  
Bankers Security Insurance Company 800-765-9700  
Berkley Mid-Atlantic Group 866-262-4178  
Bituminous 800-475-4477  
Bristol West Insurance Group 800-BRISTOL (800-274-7865)

## C

Capital Preferred 800-734-4749 or 888-388-2742  
Catawba Insurance 800-711-9386  
CatIn US 800-216-0652  
Centauri Insurance (Hurricane claims 866-215-7574; Flood claims 877-254-6819)  
Century Surety Insurance Company 800-850-0432  
Chartis Commercial and Personal customers call 877-399-6442  
Chartis' Private Client Group call 888-760-9195  
Chubb Group of Insurance Cos 800-252-4670 (800-CLAIMS-0); Online Claim Reporting Church Mutual Insurance 800-554-2642  
Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC)  
Cincinnati Insurance Company (call your local agent first and then 877-242-2544)  
Clarendon National Insurance Company 800-216-3711  
Clarendon Select Insurance Company 800-509-1592  
CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137  
Coast National General Agency 800-BRISTOL (800-274-7865)  
Colony Insurance Company 800-577-6614 ext. 1715  
Colorado Casualty 888-298-3778  
Companion Property & Casualty 800-649-2948  
Connecticut FAIR Plan 860-528-9546  
Continental Western Insurance Company 800-444-0049, ext. 2600  
COUNTRY Financial 1-866-COUNTRY  
CUNA Mutual 800-637-2676  
Cypress 888-352-9773

## D

Dairyland Insurance Company (see Sentry Insurance)  
Drive Insurance from Progressive 800-925-2886

## E

EMC Insurance Companies 888-362-2255  
Encompass Insurance Company 800-588-7400  
Erie Insurance Group 800-367-3743

## F

Farmers 800-435-7764; iClaim App: <http://www.farmers.com/iclaim.html> Farmers: Spanish Language Line 877-732-5266  
FCCI (first report of injury) 800-226-3224  
Federal Mutual 888-333-4949  
Federated National Insurance Company 800-420-7075  
FEMA 800-427-4661  
Fidelity & Casualty Insurance Company 800-725-9472  
Fidelity National Insurance Company 800-220-1351  
Fidelity National Indemnity Insurance Company 800-725-9472  
Fidelity National Property and Casualty Insurance Company 800-725-9472  
Fireman's Fund 888-347-3428 (888-FIREHAT); Mobile App First Floridian 800-252-4633 (800-CLAIM33) (personal); 800-238-6225 (business)  
First Premium Insurance Group (Lloyd's Mobile Home) 800-432-3072  
First Protective Insurance Company 877-744-5224  
First Trenton 800-468-7341  
Florida Department of Insurance 800-342-2762  
Florida Family Insurance Company 888-486-4663 or 888-850-4663  
Florida Farm Bureau Insurance Companies 800-330-3327  
Florida Peninsula Insurance Company 877-994-8368  
Florida Select 888-700-0101  
Florida Preferred Property Insurance Company 800-673-4952  
FM Global 877-639-5677 (877-NEWLOSS)  
Foremost Insurance Company 800-527-3907  
Forest Insurance Facilities, Inc 888-892-4381

## G

GE Employers Re 866-413-8978  
GEICO 800-841-3000; Claims site General Casualty (QBE) 888-737-8256  
General Star Indemnity Company 800-624-5237  
General Star National Insurance Company 800-624-5237  
Georgia Casualty & Surety 800-279-8279 (claim reporting); 866-458-7506 (claim dept.)  
Georgia Farm Bureau 866-842-3276  
Germania Insurance 877-437-6264  
GMAC Insurance (Auto Claims) 800-468-3466

Golden Eagle Insurance 800-238-3085  
Granada Insurance Company 800-392-9966  
Great American 800-221-7274  
Guardian Life Insurance Company of America 866-367-4077; (610-807-7954)  
Guide One 888-748-4326  
Gulf States Insurance 888-277-0575  
Gulfstream Property & Casualty 866-485-3005, flood claim 877-254-6819

## H

The Hanover Insurance Company 800-628-0250  
Harbor Insurance Company 800-216-3711  
Harleysville Insurance 800-892-8877; Flood claims -- 800-759-8656  
The Hartford 800-243-5860 ONLINE: [www.thehartford.com/here-to-help](http://www.thehartford.com/here-to-help) Hartford Steam 800-HSB-LOSS  
Holyoke Mutual 800-225-2533  
Horace Mann 800-999-1030  
Hull & Company 800-241-4855

## I

ICAT 866-789-4228  
IDS Life Insurance Company (Ameriprise Financial) 800-862-7919  
IDS Life Insurance Company of New York (Ameriprise Financial) 800-541-2251  
Imperial Fire & Casualty Insurance Company 800-960-5677  
Indiana Insurance 800-279-7221  
Industrial Risk Insurers 860-520-7347 (Business claims)  
Infinity Insurance Companies 800-334-1661  
Insurance Placement Facility of Delaware 800-462-4972  
Insurance Placement Facility of Pennsylvania 800-462-4972  
Interstate Fire & Casualty 800-456-8458, ext. 770

## K

Kemper Auto and Home 888-252-2799

## L

Lane & Associates 800-899-1466 or 504-467-3123  
Liberty Mutual Insurance 800-2-CLAIMS (800-225-2467); Apps: iPhone or Android  
Liberty Northwest 800-289-0930  
Lighthouse Excalibur Insurance Co 877-852-0606  
Lloyd's America Helpline 866-264-2533  
Louisiana Citizens Property Insurance Corporation 800-931-9548  
Louisiana Department of Insurance 800-259-5300 (toll-free inside Louisiana only); 225-342-5423  
Louisiana Farm Bureau 866-275-7322

## M

Main Street America Group 877-282-3844  
Maison Insurance 844-962-4766  
Maryland Joint Insurance Association 800-492-5670  
Massachusetts Bay Insurance Company 800-628-0250; or 508-855-2288  
Massachusetts Property Insurance Underwriting Association 800-851-8978  
Mercury Insurance Group 800-987-6000  
MetLife Auto & Home 800-854-6011; f: 866-743-1546; email: MET\_CAT@metlife.com MiddleOak Insurance p: 800-225-2533 option 7; f: 866-514-9861 or email: stormclaims@middleoak.com or firstreports@middleoak.com Middlesex Insurance Company (see Sentry Insurance)  
Mississippi Farm Bureau 866-275-7322  
Mississippi Residential Property Insurance Association 800-931-9548  
Mississippi Windstorm Underwriting Association 800-931-9548  
Montgomery Insurance 800-561-0178

## N

National Automotive Insurance 800-577-9471  
National Casualty Company 800-423-7675  
National Farmers Union (QBE) 866-638-5677  
National Flood Insurance Program (NFIP) 800-621-3362  
National Insurance Company 800-239-2121  
National Security Underwriters 800-256-8277 (Alexandria); 800-738-8555 (South Bunkie)  
Nationwide 800-421-3535  
New Jersey Insurance Underwriting Association 973-297-5235  
New York Property Insurance Underwriting Association 212-208-9701; Outside NYC 800-522-3372  
North Pointe Insurance Company 877-878-1991

## O

Ohio Casualty 866-255-5530  
Ohio Casualty and West American Insurance Company 888-701-8727  
Old Dominion Insurance Company 877-425-2467 or 800-606-7992  
Omaha Property & Casualty 800-638-2592 (Flood only)  
Omega Insurance Company 800-216-3711  
OneBeacon 877-248-3455 (Commercial Claims only); f: 866-213-2802; email: claims@onebeacon.com

## P

Patriot General Insurance Company (see Sentry Insurance)  
Peerless Insurance 800-522-7152

Pharmacists Mutual Insurance Company 800-247-5930  
Poe Financial Group 800-673-4952  
Progressive 800-PROGRESSIVE (776-4737); or 719-432-0264

## Q

QBE Agri 800-777-0078 or 425-562-5264  
QualSure Insurance Corp. 877-563-0150

## R

Regency (Tower Hill) 800-216-3711  
Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) 800-451-0286  
Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) 800-451-0286  
Republic Underwriters (Commercial) 800-451-0286  
Rhode Island Joint Reinsurance Association 617-723-3800; (800) 851-8978  
RLI Insurance Company 800-84-ROYAL (800-444-0406)  
Royal & SunAlliance 800-847-6925  
RPS/Risk Placement 844-777-8323

## S

Safeco Insurance 800-332-3226; iPhone App  
Safepoint Insurance Co 855-252-4615  
Safeway Insurance Company 800-344-1947  
SageSure Insurance Managers 877-304-4785 opt 2  
Say Insurance 800-225-5729  
Scottsdale Insurance Company 800-423-7675  
Security National Insurance Company 800-BRISTOL (800-274-7865)  
Selective 866-455-9969  
Sentry Casualty Company (see Sentry Insurance)  
Sentry Insurance a Mutual Company (Transportation claims) 800-638-8763; (Life claims) 800-533-7827; (Other claims) 800-638-8763  
Sentry Life Insurance Company (see Sentry Insurance)  
Sentry Select Insurance Company (see Sentry Insurance)  
Service Insurance Company 800-780-8423  
Shelter Insurance Group 800-SHELTER (800-743-5837)  
Sompo Japan 800-444-6870  
South Carolina Wind & Hail Association 803-744-4319  
South & Western General Agency 800-375-2075  
Southern Family Insurance Company 800-673-4952  
Southern Fidelity 866-874-7342  
Southern Insurance Company (Commercial) 800-451-0286  
Southern Underwriters (Commercial) 800-451-0286  
Southwest Business Corp. (Lloyd's Excess Flood) 800-527-0066 ext. 7389  
Specialty Risk Associates 318-683-6236  
St. Johns Insurance Company 800-748-2030

State Farm Insurance 800-SF-CLAIM (800-732-5246)  
Sunshine State Insurance Company 877-329-8795

## T

TAPCO 888-437-0373  
Texas Department of Insurance Consumer Help Line 800-252-3439  
Texas Farm Bureau 800-266-5458  
Texas Select Loyds Insurance Company 866-887-7276  
Texas Windstorm Insurance Association 800-788-8247  
Tower Hill Insurance Companies 800-216-3711 or 800-509-1592  
Travelers Personal Insurance 800-252-4633 (800-CLAIM33)  
Travelers Business Insurance 800-238-6225  
21st Century Insurance 888-244-6163

## U

UIG 800-385-9978  
Unemployment Insurance 866-4-USA-DOL (866-432-0264)  
Unigard (QBE) 800-777-0078  
Union Insurance Company 800-444-0049, ext. 2600  
United Fire Insurance Company 800-343-9131  
United Property and Casualty Company 800-861-4370  
Universal Insurance Company 888-846-7647  
USAA 800-531-8722; Mobile App; Online Claims USF&G 800-787-2851; 800-631-6478 (homeowners claims); 407-660-9000 (customer service)  
USLI 800-523-5545  
Utica National 800-216-1420

## V - Z

Valley Forge Life Insurance (Subsidiary of CNA) 800-437-8854  
Vanguard Fire & Casualty Company 888-343-5585  
Virginia Property Insurance Association 804-591-3700  
Westfield Insurance 866-937-2663  
Willis Group 877-725-9679  
XL Insurance 800-688-1840  
Zenith (first report of injury) 800-440-5020  
Zurich Insurance Company 800-987-3373 or email [usz\\_carecenter@zurichna.com](mailto:usz_carecenter@zurichna.com)